



Westminster
Insight

COURSE CATALOGUE

Open Courses



Courses by sector



Artificial Intelligence Training Courses

Introduction to Generative Engine Optimisation - Tue 17 Nov

AI for Communications Professionals - Wed 18 Nov

AI Governance for the Workplace - Mon 7 Dec

Essential AI for the Workplace - Tue 8 Dec

Handling AI-Generated Complaints - Wed 9 Dec



Customer Service Training Courses

Handling Difficult Customers - Wed 21 Oct

Handling Suicidal Conversations - Thu 19 Nov

Stage 2 Complaints Investigations - Thu 26 Nov

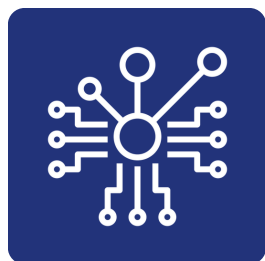
Customer Service Root Cause Analysis - Tue 1 Dec



Book online at [westminsterinsight.com](https://www.westminsterinsight.com)

Prices start at £299 per delegate place. Group discounts available.





Data Management Training Courses

Data Protection Complaints - Thu 8 Oct

Data Protection for Charities - Wed 4 Nov

AI for Communications Professionals - Wed 18 Nov

Preventing and Responding to a Data Breach - Wed 18 Nov

Data Protection in Recruitment and Selection - Wed 25 Nov

Handling Data Subject Access Requests - Thu 26 Nov

Data Protection Impact Assessments - Thu 3 Dec

Freedom of Information Requests and Exemptions - Mon 7 Dec

Education and Children Training Courses

Developing an Inclusion Strategy for your School - Thu 5 Nov



Book online at westminsterinsight.com

Prices start at £299 per delegate place. Group discounts available.



HR, Diversity and Inclusion Training Courses

Tackling Male Suicide in the Workplace - Fri 16 Oct

Tackling Misogyny in Schools - Wed 2 Dec



Health and Social Care Training Courses

Handling Patient Complaints - Tue 13 Oct

Caldicott Guardian - Tue 20 Oct



Housing Training Courses

Managing ASB Cases in Housing - Wed 14 Oct

Tackling Tenancy Fraud - Tue 24 Nov



**Contact us on 0345 647 9000
or email learning@westminsterinsight.com**



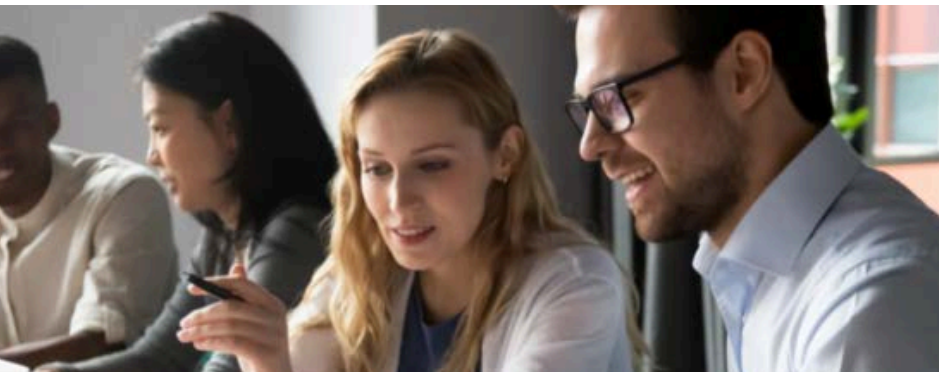
Management Training Courses

Duties of a Non-Executive Director (NED) - Tue 20 Oct
Strategic Thinking - Wed 25 Nov



Marketing and Communications Training Courses

Creating an Effective Press Release and Increasing Media Coverage - Thu 15 Oct
Video Content for Social Media - Fri 23 Oct
Social Media for Recruitment - Wed 2 Dec
Instagram for Public Sector Communications - Fri 4 Dec



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Personal Development Training Courses

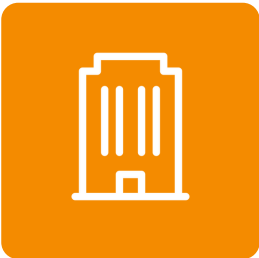
Essential Writing Skills for Civil Servants - Tue 24 Nov

Thinking on the Spot - Tue 19 Jan

Confidence and Assertiveness for Women in the Workplace
- Tue 8 Dec

Project Management Training Courses

Introduction to Project and Programme Management - Wed 21
Oct



Public Sector Training Courses

Better Regulation - Thu 22 Oct

Fundraising Code of Practice - Thu 22 Oct

Developing Policy - Thu 5 Nov

Managing a Domestic Abuse Related Death Review - Wed
11 Nov

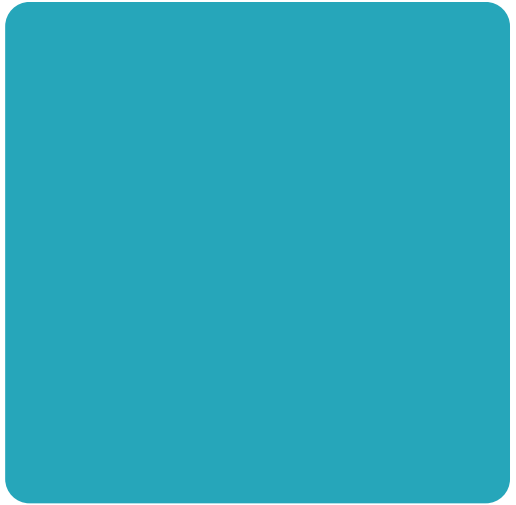
Introduction to Public Affairs and Lobbying - Tue 1 Dec

Charity Governance Essentials - Thu 3 Dec

Instagram for Public Sector Communications - Fri 4 Dec

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Contact us:
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