

Courses by date



September

Temporary Accommodation - Tue 8 Sep
Data Protection Essentials - Wed 9 Sep
Handling Difficult People and Conflict - Thu 10 Sep
Data Protection for Charities - Thu 10 Sep
Recruiting Neurodivergent Talent - Mon 14 Sep
Data Visualisation - Wed 16 Sep
ASB Case Reviews - Wed 16 Sep
Thinking on the Spot - Thu 17 Sep
Stage 1 Complaint Handling - Tue 22 Sep
Crisis Communications - Thu 24 Sep
Microsoft Copilot for the Workplace - Tue 29 Sep
Introduction to Business Process Mapping - Wed 30 Sep
Social Media for the Public Sector - Wed 30 Sep

October

Conducting Effective Meetings - Thu 8 Oct
Data Protection Complaints - Thu 8 Oct
Handling Patient Complaints - Tue 13 Oct
Managing ASB Cases in Housing - Wed 14 Oct
Writing Effective Press Releases - Thu 15 Oct
Tackling Male Suicide in the Workplace - Fri 16 Oct
Caldicott Guardian - Tue 20 Oct
Duties of a Non-Executive Director (NED) - Tue 20 Oct
Handling Difficult Customers - Wed 21 Oct

Enquire

0345 647 9000
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Book online at [westminsterinsight.com](https://www.westminsterinsight.com)

Prices start at £299 per delegate place. Group discounts available.



October cont.

Better Regulation - Thu 22 Oct

Fundraising Code of Practice - Thu 22 Oct

Video Content for Social Media - Fri 23 Oct

November

Developing Policy - Thu 5 Nov

Developing an Inclusion Strategy for your School - Thu 5 Nov

Managing a Domestic Abuse Related Death Review - Wed 11 Nov

Introduction to Generative Engine Optimisation (GEO) - Tue 17 Nov

Preventing and Responding to a Data Breach - Wed 18 Nov

AI for Communications Professionals - Wed 18 Nov

Handling Suicidal Conversations - Thu 19 Nov

Essential Writing Skills for Civil Servants - Tue 24 Nov

Tackling Tenancy Fraud - Tue 24 Nov

Strategic Thinking - Wed 25 Nov

Data Protection in Recruitment and Selection - Wed 25 Nov

Stage 2 Complaints Investigations - Thu 26 Nov

Handling Data Subject Access Requests - Thu 26 Nov

December

Customer Service Root Cause Analysis - Tue 1 Dec

Public Affairs and Lobbying - Tue 1 Dec

Tackling Misogyny in Schools - Wed 2 Dec

Social Media for Recruitment - Wed 2 Dec

Data Protection Impact Assessments - Thu 3 Dec

Charity Governance Essentials - Thu 3 Dec

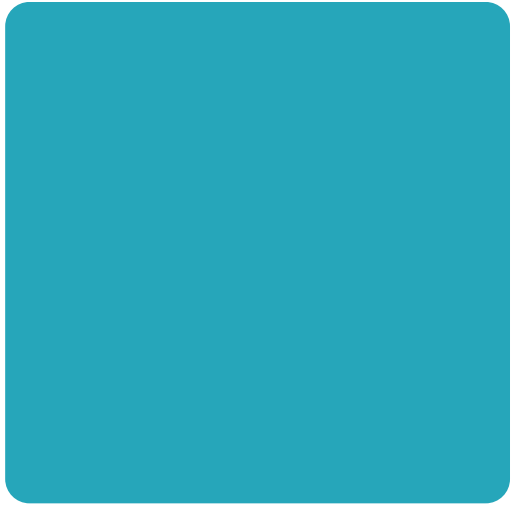
Instagram for Public Sector Communications - Fri 4 Dec

Freedom of Information Requests and Exemptions - Mon 7 Dec

Essential AI for the Workplace - Tue 8 Dec

Handling AI-Generated Complaints - Wed 9 Dec





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