

Courses by date



July

Influencing and Negotiation - Tue 7 Jul
Neurodiversity in Higher Education - Tue 7 Jul
Essential Complaint Handling - Wed 8 Jul
Effective Report and Business Writing - Tue 14 Jul
Improving Your Copywriting Skills - Wed 15 Jul
Video Content for Social Media - Wed 15 Jul
UK Parliament and Legislation - Thu 16 Jul
Managing a Domestic Abuse Related Death Review - Thu 16 Jul
Charity Governance Essentials - Tue 21 Jul
Integrating AI into Project Management - Tue 21 Jul
Freedom of Information (FOI) Requests and Exemptions - Wed 22 Jul
Advanced Note Taking - Thu 23 Jul
Falls Prevention - Thu 23 Jul
Conducting Difficult Conversations - Thu 30 Jul

August

Stage 2 Complaints Investigations - Thu 6 Aug
Social Media for Recruitment - Fri 7 Aug
Supporting Vulnerable Customers - Wed 12 Aug
Charity Marketing Strategy - Wed 12 Aug
Content Planning for Social Media - Thu 13 Aug
Planning for Retirement - Wed 19 Aug
Confidence and Assertiveness for Women in the Workplace - Thu 20 Aug
Managing Noise Complaints - Thu 27 Aug
AI Governance in the Workplace - Tue 25 Aug
Social Tenant Access to Information Requirements (STAIRS) - Wed 26 Aug

Enquire

0345 647 9000

learning@westminsterinsight.com

Book online at [westminsterinsight.com](https://www.westminsterinsight.com)

Prices start at £299 per delegate place. Group discounts available.



September

Temporary Accommodation - Tue 8 Sep
Data Protection Essentials - Wed 9 Sep
Handling Difficult People and Conflict - Thu 10 Sep
Data Protection for Charities - Thu 10 Sep
Recruiting Neurodivergent Talent - Mon 14 Sep
Data Visualisation - Wed 16 Sep
ASB Case Reviews - Wed 16 Sep
Thinking on the Spot - Thu 17 Sep
Stage 1 Complaint Handling - Tue 22 Sep
Crisis Communications - Thu 24 Sep
Microsoft Copilot for the Workplace - Tue 29 Sep
Introduction to Business Process Mapping - Wed 30 Sep
Social Media for the Public Sector - Wed 30 Sep

October

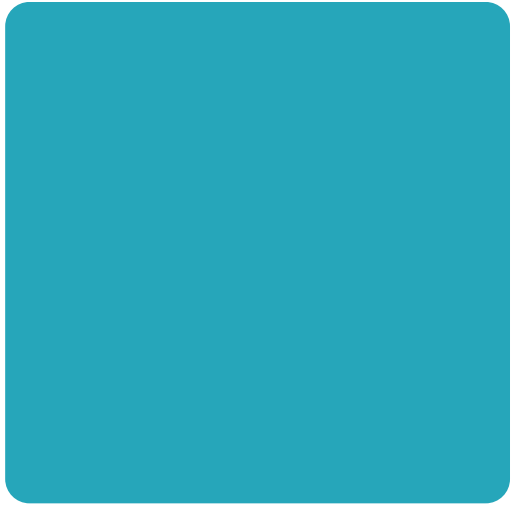
Conducting Effective Meetings - Thu 8 Oct
Handling Patient Complaints - Tue 13 Oct
Managing ASB Cases in Housing - Wed 14 Oct
Writing Effective Press Releases - Thu 15 Oct
Caldicott Guardian - Tue 20 Oct
Duties of a Non-Executive Director (NED) - Tue 20 Oct
Handling Difficult Customers - Wed 21 Oct
Introduction to Project and Programme Management - Wed 21 Oct
Better Regulation - Thu 22 Oct
Fundraising Code of Practice - Thu 22 Oct

November

Developing Policy - Thu 5 Nov



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